Your Jira reporting guide

Jira · Built with Datapipe

Start with the overview. Follow the status, priority or issue behind a change.

Explore the report

01 Overview
Issues created and resolved, resolution time, on-time rate and open issues at a glance.

02 Resolved issues
Every resolved issue, with on-time and late issues by week and priority.

03 Open issues
Open issues by priority, status and due status, most overdue first.

04 Resolution time
How long issues take, by week, priority and issue type.

Use your own data

1 Add Jira in Datapipe.
Sign in with Atlassian and pick your site and project.

2 Choose this template in Reports.
Datapipe reads your open and resolved issues and fills the pages.

3 Open your Data Studio copy.
Datapipe keeps the numbers up to date.

Read the numbers correctly

An issue is resolved when it moves to a Done status. On-time rate is issues resolved by their due date divided by resolved issues that had a due date. Average days to resolve is the days from creation to resolution divided by issues resolved.

Rates use totals, not averages of each type's figures. Created and resolved issues compare with the previous period; open issues are counted at the last refresh.

Days are in UTC and end yesterday. People fields such as assignee are not read.

Sample data · A mobile app team's Jira project, 16 August–13 November 2026

Jira project overview

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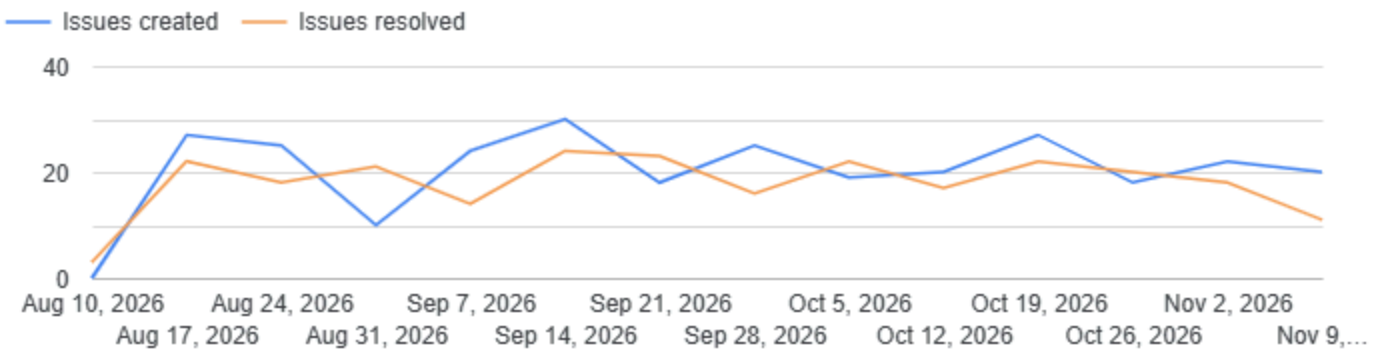
Data status

Aug 16, 2026 - Nov 13, 2026

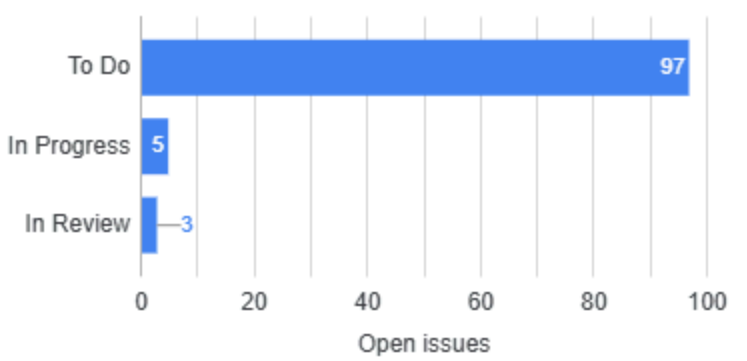
Issues resolved	On-time rate	Avg. days to resolve	Issues created
251	74.4%	6.6	285
↑ 21.3% from previous 90 days	↓ -6.43% from previous 90 days	↑ 21.4% from previous 90 days	↑ 20.3% from previous 90 days

Open issues	Overdue issues	Due in 7 days	High priority
105	10	3	7

Issues created and resolved by week



Open issues by status



By priority

	Priority	Issues resolved	On-time rate	Resolved late	Avg. days to resolve	Issues created
1.	Medium	142	68.3%	20	6.8	145
2.	High	57	86.4%	6	3.7	62
3.	Low	40	69.2%	4	11.1	64
4.	Highest	12	66.7%	3	2.6	14

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An issue is resolved when it moves to a Done status. On-time rate is issues resolved by their due date ÷ resolved issues with a due date, and average days to resolve is days from creation to resolution ÷ issues resolved, both from totals. Open issues are counted at the last refresh. Days are in UTC.

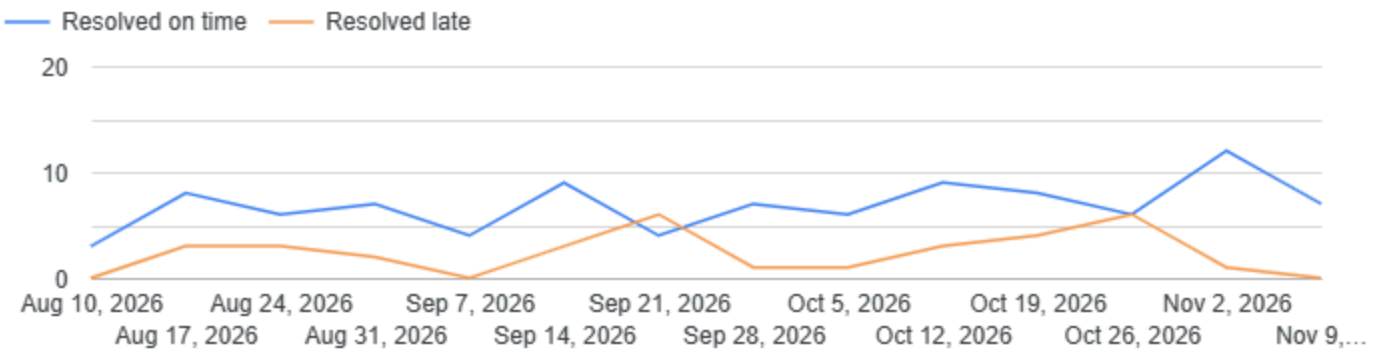
Resolved issues

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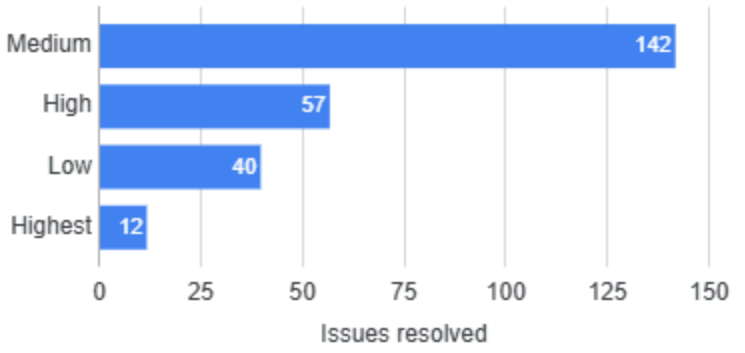
Issue type | Data status | Aug 16, 2026 - Nov 13, 2026

Issues resolved 251 21.3% from previous 90 days	On-time rate 74.4% -6.43% from previous 90 days	Resolved on time 96 26.3% from previous 90 days	Resolved late 33 83.3% from previous 90 days
Issues created 285 20.3% from previous 90 days	Resolved with due date 129 37.2% from previous 90 days	Resolution ratio 88.1% 0.73% from previous 90 days	Avg. days to resolve 6.6 21.4% from previous 90 days

Issues resolved on time and late by week



Issues resolved by priority



Resolved issues

	Resolved ▾	Issue	Priority	Due date	Days to resolve	Resolved late
1.	Nov 13, 2026	MOB-836 Login loops on slow connections	High	2026-11-12	3.5	0
2.	Nov 13, 2026	MOB-845 Sync conflict duplicates trips in dark mode	High	2026-11-14	1.8	0
3.	Nov 13, 2026	MOB-835 Map tiles fail to load in German	Low	No due date	3.5	0
4.	Nov 13, 2026	MOB-840 Sync conflict duplicates trips when opening saved trips	Medium	No due date	3.1	0
5.	Nov 13, 2026	MOB-841 Emergency contacts: first version	Medium	2026-11-18	2.6	0
6.	Nov 12, 2026	MOB-833 Gear checklist: settings	Medium	2026-11-14	5.7	0
7.	Nov 11, 2026	MOB-829 Login loops in dark mode	Medium	2026-11-11	6.2	0
8.	Nov 11, 2026	MOB-816 Group invites: first version	Low	No due date	7.1	0
9.	Nov 11, 2026	MOB-832 Localize into German	Medium	2026-11-13	5.1	0
10.	Nov 10, 2026	MOB-825 Activity import: settings	Medium	No due date	6.0	0

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An issue is on time when it is resolved by the end of its due date in any time zone. Resolution ratio is issues resolved ÷ issues created: below 100% means the backlog grew. Pick an issue type at the top to see its work.

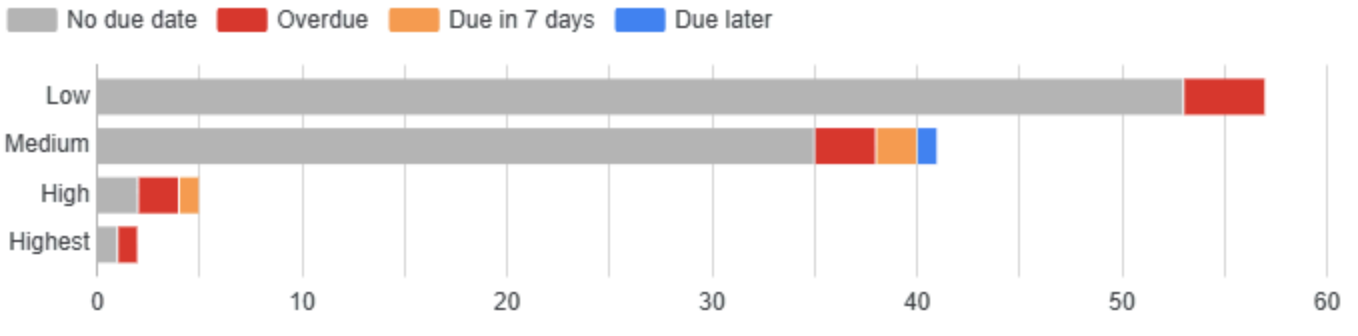
Open issues

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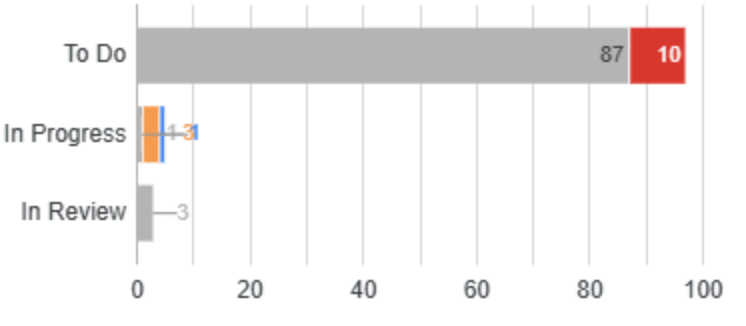
Data status | Priority | Aug 16, 2026 - Nov 13, 2026

Open issues	Overdue issues	Due in 7 days	No due date
105	10	3	91

Open issues by priority and due status



Open issues by status and due status



Open issues

	Issue	Status	Due date	Due status	Priority	Days overdue	Days open
1.	MOB-165 Gear checklist: analytics events	To Do	2026-03-20	Overdue	Medium	239	250
2.	MOB-216 Elevation chart shows wrong units on tablets	To Do	2026-04-07	Overdue	Low	221	227
3.	MOB-400 Push notifications arrive twice during GPS tracking	To Do	2026-06-16	Overdue	Medium	151	155
4.	MOB-600 Login loops in German	To Do	2026-08-27	Overdue	High	79	81
5.	MOB-609 Bump map SDK	To Do	2026-08-31	Overdue	High	75	79
6.	MOB-621 Review crash reports	To Do	2026-09-08	Overdue	Low	67	78
7.	MOB-787 Localize into German	To Do	2026-11-02	Overdue	Low	12	21
8.	MOB-794 Group invites: accessibility pass	To Do	2026-11-02	Overdue	Medium	12	19
9.	MOB-827 Login loops after app update	To Do	2026-11-08	Overdue	Highest	6	8
10.	MOB-793 Activity import: accessibility pass	To Do	2026-11-09	Overdue	Low	5	19

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This page shows issues not in a Done status at the last refresh, so it doesn't change with the dates you pick. An issue is overdue once the end of its due date has passed in every time zone. High priority means Highest, High, Critical or Blocker. Pick a priority at the top to focus on it.

Resolution time

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Issue type

Aug 16, 2026 - Nov 13, 2026

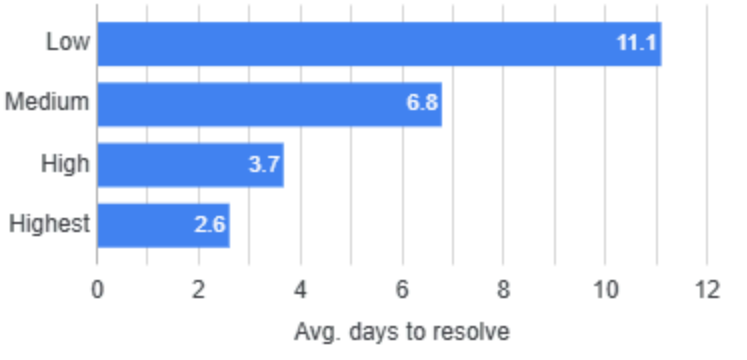
Issues resolved
251
21.3% from previous 90 days

On-time rate
74.4%
-6.43% from previous 90 days

Average days to resolve by week



Average days to resolve by priority



By issue type

	Issue type	Issues resolved ▾	Resolved late	On-time rate	Avg. days to resolve	Issues created
1.	Story	107	22	63.3%	9.3	123
2.	Bug	94	8	82.6%	4.4	101
3.	Task	50	3	87.0%	4.9	61

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Days to resolve runs from when an issue was created to when it moved to a Done status, worked out from totals. Issues still open are not included until they are resolved. Pick an issue type at the top to compare stories, bugs and tasks.